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ASHFIELD DISTRICT COUNCIL

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Council Offices, Urban Road, Kirkby in Ashfield Nottingham **NG178DA**

Agenda

Overview and Scrutiny Committee

Thursday, 6th June, 2019 Time: 10.00 am Council Chamber, Council Offices, Urban Road, Venue: Kirkby-in-Ashfield For any further information please contact: **Martin Elliott** m.elliott@ashfield.gov.uk

OVERVIEW AND SCRUTINY COMMITTEE

<u>Membership</u>

Chairman: Councillor Sarah Jayne Madigan

Vice-Chairman: Councillor Andrew Harding

Councillors:

Ciaran Brown Melanie Darrington Andy Meakin Phil Rostance Caroline Wilkinson

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SUMMONS

You are hereby requested to attend a meeting of the Overview and Scrutiny Committee to be held at the time/place and on the date mentioned above for the purpose of transacting the business set out below.

R. Mitchell
Chief Executive

	AGENDA	Page
1.	To receive apologies for absence, if any.	
2.	Declarations of Disclosable Pecuniary or Personal Interests and Non Disclosable Pecuniary/Other Interests.	
3.	To receive and approve as correct records the minutes of the meetings of the Committee held on 5th February and 12th March, 2019.	5 - 24
4.	Scrutiny Workplan Annual Refresh 2019/20.	25 - 32
5.	National Statutory Scrutiny Guidance.	33 - 38



OVERVIEW AND SCRUTINY COMMITTEE

Meeting held in the Committee Room, Council Offices, Urban Road, Kirkby-in-Ashfield,

on Tuesday, 5th February, 2019 at 7.00 pm

Present: Councillor Lee Anderson in the Chair;

Councillors Amanda Brown, Jackie James, John Knight, Glenys Maxwell, Mike Smith (as

substitute for Lachlan Morrison) and

Christine Quinn-Wilcox.

Apology for Absence: Councillor Lachlan Morrison.

Officers Present: Craig Bonar, Charles Edwards, Martin Elliott,

Mike Joy, Joanne Froggatt, Peter Hudson, Nicky Moss, Phil Warrington and Shane Wright.

In Attendance: Councillor Cathy Mason.

OS.15 <u>Declarations of Disclosable Pecuniary or Personal Interests</u> and Non Disclosable Pecuniary/Other Interests

There were no declarations of interest.

OS.16 Minutes

RESOLVED

that the minutes of the meeting held on 7 November 2018 be approved as a correct record and signed by the Chairman.

In accordance with the Rules of Procedure No.4, the Committee agreed to amend the order of the agenda so that agenda item 7, the consideration of the petition received requesting a review of Ashfield District Council's Tenancy/Lettings Policies and Sanctions, be considered first.

OS.17 <u>Petition Received - Review of Ashfield District Councils Tenancy/Lettings</u> Policies and Sanctions

In accordance with the procedures set out in the Council's Petition Scheme, the petition on "Review of Ashfield District Councils Tenancy/Lettings Policies and Sanctions" having received in excess of 500 signatures was presented to the Committee.

The petition organiser, Councillor Cathy Mason, was in attendance to discuss the details of the Petition and put forward three questions for discussion. The Service Manager for Housing Management and Tenancy Services, attended the meeting to respond to the petition and questions.

Question 1

"Through the residents it was discovered that many options which currently exist in statutory law to deal with ASB are NOT currently being used by Ashfield District Council, for example, Demoted Tenancies, Sections 14 and 15 of the Anti-social Behaviour Act 2003 inserted new sections into the Housing Acts of 1985 and 1988 to give social landlords a power to apply for a 'demotion order' where tenants or other residents of a dwelling, or visitors to a tenant's home, have behaved in a way which is capable of causing nuisance or annoyance, or where such a person has used the premises for illegal or immoral purposes.

A demotion order has the effect of ending the existing tenancy and replacing it with a less secure 'demoted' tenancy. This removes the tenant's Right to Buy (where it applies) and their security of tenure for at least a year. At the end of a year, if the landlord is satisfied with the tenant's conduct, it will revert back to either an assured tenancy (if the landlord is a housing association) or a secure tenancy (if the landlord is a local authority or Housing Action Trust). The period of demotion can be extended in certain circumstances. We therefore require a comprehensive answer to why this option is not being used, or as it is current legislation how soon can this be implemented?"

Response

"The council can ask the court to demote a tenant's tenancy if they behave antisocially. A tenancy is demoted for 12 months, following which this is monitored. After this the tenancy automatically becomes a secure tenancy unless the council takes steps to evict the tenant.

In serious cases of Anti-Social Behaviour (ASB), where the tenant has been given warnings to improve their behaviour, the Council will apply for Possession of the property rather than a Demotion of the tenancy. To Demote would only delay the process and cause unnecessarily distress etc. to the complainant/victims."

Question 2

"The residents of the petition noted that many breaches of the existing Tenancy Agreement happen but are unrecorded by ADC officers, because they were deemed small or insignificant, however this NONE RECORDING leads to a clean tenancy and automatic secure tenancy at the completion of 1 year. Accurate recording of All breaches should be a priority, even if it were equated to some kind of points system, this would alert ADC to areas of concern, and no tenancy should automatically become secure without review. The Government website recommends 3 types of Tenancy Agreement, that being the introductory tenancy, the Secure Tenancy and the Fixed Term Tenancy, currently ADC does not operate the fixed term tenancy. Can we start immediately for all new tenancies a fix term tenancy, were suitable checks are

put in place enabling ADC to formulate a decision as whether to offer another fix term or move to the introductory tenancy or even end the tenancy at that point without the cost of eviction orders?"

Response

"All issues which are reported to the Council (both the Community Safety Team and Housing Management and Tenancy Services Team) are recorded, however minor.

The Council's Elected Members agreed some years ago not to introduce Fixed Term Tenancies. As far as I am aware the Council has no plans to introduce fixed term tenancies. The Government are considering whether to introduce these as mandatory tenancies for all Council's but at present this has been placed on hold.

The term 'fixed term tenancies' refers to a flexible tenancy – a new form of tenancy introduced by the Localism Act 2011 which can be used by local authorities. A flexible

tenancy is a time-limited form of secure tenancy e.g. 5/10 years and carries many of the same rights a secure tenancy. Council's are still required to carry out the same legal action as secure tenancies, when dealing with breaches.

The use of fixed term tenancies is mainly used to:

- Make the best use of housing stock e.g. manage under occupation
- Encourage tenant to explore other options e.g. home ownership if a tenant's annual income is over a certain threshold (and it considered they can afford home ownership), where the tenant could rent in the private sector and free up the property for another family in need,
- Support tenants in their wider aspirations e.g. support tenants to achieve wider objectives related to training and employment - a support plan will need to be developed and tenants may have to find employment to have the tenancy renewed after the fixed term period, though if the income level would allow home ownership, it would not be renewed.
- Support tenancy sustainment Intensive support is provided throughout the fixed term tenancy and if the tenant can manage their tenancy, they will be granted a further fixed term tenancies.
- Tackle Housing Management issues Using fixed term tenancies in this way was not among the original aims set out by government when they were introduced and, on its own, it is unlikely to be a justification for adopting them. Organisations have adequate systems in place to deal with breaches of tenancy as they happen, and prior to the end of the tenancy term. Breaches of the tenancy should be addressed during the tenancy wherever possible e.g. do not wait for a review of the fixed term tenancy to address these."

Question 3

"As already noted by the resident MANY currently available option are Not being used we are cover by existing legislation, and therefore ALL options cannot be covered by just 3 questions. Currently ADC does not exercise its

legal right to "Absolute power of possession" covered in Sections 94 to 100 of the Anti-Social Behaviour, Crime and Policing Act 2014. This would apply if the tenant, a member of the tenant's household, or a person visiting the property has met one of the following conditions:

- convicted of a serious offence (specified in Schedule 2A to the Housing Act 1985); (which I have a copy should the committee like to hear some of the offences this covers
- found by a court to have breached a civil injunction;
- convicted for breaching a criminal behaviour order (CBO);
- convicted for breaching a noise abatement notice; or
- the tenant's property has been closed for more than 48 hours under a closure order for anti-social behaviour.

While this would only deal with the extreme perpetual ASB offender, this a required tool specifically for that purpose to give speedy at low cost results to alleviate the suffering of surrounding residents and the petitioners' wish to know how quickly can this law which currently exists can be put to use by ADC officers?"

Response

"The Council do use the 'absolute grounds for possession

For example, a recent case in Sutton - the tenant was creating drug related issues as well as all forms of ASB including noise nuisance. The tenant was allowing lots of unruly visitors to the property at all hours of the day and night causing disruption to the wider community. A civil injunction was granted with various clauses to which the resident breached. The breaches were put before the court and Ashfield District Council were awarded possession for absolute grounds for possession. This also went through the appeal process but still secured possession of the property alongside an injunction.

Vulnerability and Safeguarding

It is important to recognise some tenants that maybe perceived as causing issues and concerns but maybe vulnerable with complex needs e.g. alcohol/drugs/mental health etc. which we need to deal with and ensure appropriate support is provided etc."

The Chairman thanked Councillor Mason for attending to present the petition and the Service Manager, Housing Management and Tenancy Services for attending to respond to the petition.

RESOLVED that

- a) the petition be noted;
- b) the issue of antisocial behaviour of tenants in Council properties and how this is dealt with by the Council's Tenancy/Lettings Policies, including the use of sanctions, be recommended for inclusion on the Scrutiny Work plan.

OS.18 Budget Update

The Corporate Finance Manager attended the meeting to provide a presentation on the 2019/20 Budget and an update on the Medium Term Financial Strategy.

The Corporate Finance Manager noted the financial challenges faced by the Council and the currently indicated budget shortfalls of £2.1 million and 2020/21 and £2.5 million in 2021/22 and the uncertainties created by the Fair Funding review, business rates re-set and retention and potential changes to the new homes bonus. The Corporate Finance Manager advised that due to these uncertainties the amount of the currently predicted budget shortfalls for 2020/21 and 2021/22 could change in the future.

The presentation provided information on:

- 2019/20 proposed Revenue Budget (General Fund and Housing Revenue Account)
- General Fund proposed Investments
- General Fund proposed Savings/Efficiencies
- Housing Revenue Account proposed Investments
- Housing Revenue Account proposed Savings/Efficiencies
- the Medium Term Financial Strategy estimated Funding Gap 2019/20 to 2021/22
- actions being taken to address the financial challenge
- the Financial Strategy in support of the Medium Term Financial Strategy, including:
 - o Income generation opportunities
 - Potential efficiencies
 - Invest to Save Projects

Members asked for further information on third party rental of assets. The Service Director - Resources and Business Transformation advised that the letting of office space to the Police and DWP at the Council Offices in Kirby-in-Ashfield was an example of renting assets to third parties. The Corporate Finance Manager also advised that further opportunities would be sought to generate income by renting assets to third parties, and noted that the roll out of agile working would free up office space in Council buildings which would enable office space to be rented out and generate income for the Council.

Members also asked for further information on the redecoration allowance for tenants, which was proposed to be frozen at current levels for 2019/20. The Corporate Finance Manager provided information on the redecoration allowance and noted that the average redecoration allowance awarded was approximately £250, which was substantially below the maximum allowance and that each allocation of the allowance was carefully assessed on a case by case basis.

Members asked about the proposed new posts of Commercial Programme Support Officer and Customer Services Manager, the costs involved and whether it was essential, with the pressures on the Council's budget, that these posts were created. The Corporate Finance Manager advised that these posts would support the objectives of the Medium Term Financial Strategy and that they needed to be recruited to as the Council currently had insufficient capacity to support the effective delivery of key transformational projects in these areas.

The Chairman and members of the committee thanked the Corporate Finance Manager for making the presentation and for answering their questions.

RESOLVED

that the presentation of the Corporate Finance Manager on the 2019/20 Budget and the update on the Medium Term Financial Strategy, be noted.

OS.19 Corporate Scorecard Performance - April to September 2018

The Service Manager - Corporate Services and Transformation attended the meeting to present the outturn for the Corporate Performance Scorecard for Quarter 2, April to September 2018.

The Service Manager advised that in March 2016 Cabinet had agreed the use of a balanced scorecard methodology to enhance the organisation's performance framework and its ability to understand how successfully the Corporate Priorities were being delivered. This approach had been taken as it was viewed as providing a more rounded view on performance, with a greater emphasis on customer satisfaction and quality. It was noted that the current Corporate Scorecard was aligned to priorities and key actions agreed pre 2018/19 by the previous administration and that post District Elections in 2019, the Corporate Plan and Corporate Scorecard would be reviewed and refreshed to ensure they were updated to reflect the Council's future ambitions and Corporate Priorities for the period 2019-2022. The Service Manager advised that until the that time performance outturn for the current Corporate Scorecard would continue to be monitored and managed at Corporate Leadership Team meetings and by Scrutiny.

The Service Manager advised that overall, the corporate scorecard outturn for April to September 2018 indicated that 67% of measures were achieving or exceeding target, with a further 17% within10% variance of target. It was also noted that 53% of measures were indicating an improved position compared to the same period in the previous year, with a further 14% of performance levels only 5% (or less) lower than last year.

The Service Manager provided information on Corporate Plan key successes delivered over the previous 12 months which included:

- The Leisure Transformation Project progressing with a new build leisure centre in Kirkby.
- The Housing service being confirmed as best for overall customer satisfaction and income collection when compared nationally, with upper quartile performance also achieved in void relets and repairs.
- Through additional Tenancy Sustainment Officer capacity, the Council
 had been able to support nearly 600 tenants during the first 6 months of
 this year with welfare and money advice, a 25% increase.
- Developing the Discover Ashfield brand and launching it's a new website.

- Following refurbishment, occupancy of Idlewells Indoor Market increasing from 47% to 75%
- Being awarded the title from Keep Britain Tidy of Local Authority of the Year 2018
- The Big Ashfield Spring Clean ran over a 3-week period across the district collecting 82.5 tonnes of waste, 99.66% of which was recycled.
- Implementing a further £10m of commercial investment, totalling £24m, which delivered £700,000 (net) to support the Medium Term Financial Strategy

The Service Manager provided a presentation to the committee which provided further background information on the Corporate Plan and performance monitoring. The presentation also included further information on performance indicator exceptions, the reasons that they were not meeting targets, or that performance was reducing, and the actions being taken to address the underperformance, these were:

Number of long term empty properties and derelict brought back into use – The Service Manager, Strategic Housing and Lettings, advised that while performance remained on target for the year, the lower outturn figure reflected the work undertaken by the Private Sector Enforcement Team over recent years to reduce the overall number of long term empty private sector homes and that there now remained a smaller core of long term empty properties that required more intensive work to bring them back in to use.

Percentage of household waste recycled and composted - It was noted that while recycling rates had declined this had been impacted on by the hot and dry summer in 2018 which had reduced the amount of compostable waste collected and by the reintroduction of charges for the collection of garden waste. It was noted that compared to the same period during 2015/16 when garden waste had last been chargeable, recycling rates had increased by 6.3%. The Environment and Cemeteries Manager noted that several initiatives were planned in order to deal with reducing contamination of recycling bins which included targeted education and enforcement programmes.

Number of resident generated service requests received reporting litter - The Environment and Cemeteries Manager advised that litter hot spots would continue to be monitored and that this activity would be supported by targeted actions and campaigns.

Number of resident generated service requests received reporting dog fouling - The Environment and Cemeteries Manager advised that there was a long term decrease in reports of dog fouling but that there were still peaks in reported incidents, however as a result of targeted campaigns reports of dog fouling so far in quarter 3 were comparing favourably to the same period in 2017/18.

Number of resident generated service requests received reporting flytipping - The Environment and Cemeteries Manager advised that the increase in the number of reports received had occurred after a publicity campaign urging residents to report incidents of fly-tipping. The Environment and Cemeteries Manager also provided information on the scope of planned enforcement activity against unlicensed waste carriers and this was welcomed by the Chairman and members of the committee. The Leader noted that while the number of reports of fly-tipping had increased, the amount of fly-tipped waste had not, meaning that individual incidents were being reported multiple time which was good news as it showed campaigns were working and that residents were taking pride in their local areas. Members of the committee agreed that it would be beneficial for the performance indicator regarding fly-tipping to be amended as it was positive that the reporting of fly-tipping had increased. The Chairman asked whether social media was being used as part of the campaign against unlicensed waste carriers and was advised by the Environment and Cemeteries Manager that where appropriate, social media was being used.

Number of user attendances at Ashfield District Council leisure facilities

The Service Manager advised that attendance had been impacted by the closure of Huthwaite Leisure Centre, the transfer of operations at Selston and a period of closure at the ice rink at the Lammas for maintenance work. It was also noted that attendance had declined over the very hot summer months in 2018, as people chose outside activities rather than using indoor facilities. The Service Manager advised that promotions, advertising and minimal price increase for 2019/20 were being used in order to address the decline in attendance. Members were in agreement that promotional activities and offers were an effective way to encourage use of the Council's leisure facilities.

Average days' staff absence per Full Time Equivalent employee – The Service Director - Resources and Business Transformation advised that there had been a number of long-term sickness absences that had impacted on the figures and that Human Resources were continuing to support managers and the Corporate Leadership Team to reduce sickness and manage employees with early return to work through the Attendance Management Policy. Members of the committee asked whether peer mental health support was available for staff. The Service Manager advised that peer mental health support was available via the Workplace Health Champions initiative.

The Chairman and members of the committee thanked the Service Manager, Corporate Services and Transformation, the Service Manager, Strategic Housing and Lettings, the Environment and Cemeteries Manager and the Service Director Resources and Business Transformation for attending the meeting and answering their questions.

RESOLVED

that the presentation of the Service Manager, Corporate Services and Transformation on the outturn for the Corporate Performance Scorecard for Quarter 2, April to September 2018, be noted.

OS.20 Scrutiny Workplan Consultation

The Service Manager – Scrutiny and Democratic Services submitted a report requesting that the committee considered and discussed potential scrutiny topics for 2019/20.

Members were advised that in considering potential items to include in the workplan for any future review that the committee should take into account the

reasons for any future review, potential value added, timescales and corporate priorities. It was noted that the workplan was a live document and that ongoing consultation would continue to be undertaken with Service Directors, Third Tier Officers and Members throughout the year.

The Service Manager noted the importance of engaging residents in the scrutiny process and advised that Community engagement would also form part of an ongoing consultation process on the workplan.

RESOLVED

that in addition to the standing items on the Scrutiny workplan, the following items be added for 2019/20:-

- a) antisocial behaviour of tenants in Council properties and how this is dealt with by the Council's Tenancy/Lettings Policies, including the use of sanctions;
- b) staff sickness and absenteeism.

The meeting closed at 8.28 pm

Chairman.



OVERVIEW AND SCRUTINY COMMITTEE

Meeting held in the Council Chamber, Council Offices, Urban Road, Kirkby-in-Ashfield,

on Tuesday, 12th March, 2019 at 7.00 pm

Present: Councillor Lee Anderson in the Chair;

Councillors Amanda Brown, John Knight, Lachlan Morrison, Christine Quinn-Wilcox, Matthew Relf and Mike Smith (as substitute for

Jackie James).

Apology for Absence: Councillor Jackie James.

Officers Present: Lynn Cain, Richard Crossland, Katherine Green,

Mike Joy, Nicky Moss, Antonio Taylor, Rebecca Whitehead and Shane Wright.

In Attendance: Inspector Craig Hall (Nottinghamshire Police)

Minesh Patel (Change, Grow, Live) Councillor Cheryl Butler, Councillor

Lauren Mitchell and Councillor Jason Zadrozny.

OS.21 <u>Declarations of Disclosable Pecuniary or Personal Interests</u> and Non Disclosable Pecuniary/Other Interests

No declarations of interest were made.

OS.22 Overview and Scrutiny: Crime and Disorder (Anti-social Behaviour)

The Chairman welcomed Inspector Craig Hall (Nottinghamshire Police), Minesh Patel (Change, Grow, Live), Rebecca Whitehead and Anotonio Taylor (Community Safety Team) and Nicky Moss (Housing Services) to the meeting and advised that the evening's events would be streamed live through the Council's Facebook and Twitter pages.

Those following the meeting would be able to submit questions which representatives would then seek to answer during the meeting if time permitted. The Nottinghamshire County Council Youth Forum had also submitted questions for consideration in advance and had indicated that they would be watching the live stream.

In accordance with the Police and Justice Act 2006, the Council's Overview and Scrutiny function had powers to consider crime and disorder issues and the meeting had been arranged to enable Members and members of the public to engage, discuss and focus on anti-social behaviour within the Ashfield District.

Community Protection Team Presentation

The Committee firstly heard from the Council's Community Protection Manager, Rebecca Whitehead, who outlined the general classifications for anti-social behaviour and the Council's priorities for tackling ASB along with its partner agencies.

The Community Protection Team were currently made up of the following:-

- 2 Community Protection Team Leaders
- 10 Community Protection Officers
- 1 Community Safety and Strategic Partnerships Officer
- 1 Domestic Violence and Vulnerability Officer
- 1 Drug and Alcohol Outreach Worker.

Other Council teams also contributed towards the reduction in ASB with assistance from Housing Options, Licensing, Environmental Health, Environmental Protection and Private Sector Enforcement as and when required.

The Community Protection service had now been running for over 10 years with uniformed Community Protections Officers (CPO's) patrolling the streets of Ashfield. Officers were on duty 7 days a week over a variety of shift patterns. Their duties included patrolling the Council's parks, estates and town centre and much of their interaction with the public involved offering support and guidance to many vulnerable people within Ashfield's communities.

Their duties included:-

- Confiscating Alcohol
- Managing Public Space Protection Orders
- Removing Abandoned Vehicles
- Issuing Anti-Social Behaviour Contracts
- Facilitating Community Litter Picks.

The Community Protection Team also included a smaller Complex Case Team that managed multiple support needs for vulnerable adults often made known to the Council through initial incidences of ASB or following a particular crisis.

The Council's Complex Case Team Leader addressed the Committee and gave a brief overview of the work of the Complex Case Team. A holistic approach to an individual's needs was always the priority and positive action was paramount to ensure that a variety of support mechanisms were utilised, as required, to reduce the person's level of need. Mental health issues were often at the centre of the problems being experienced and partner organisations offered valuable support and expertise to intervene as necessary.

The Complex Case Team used various tools to find solutions including:-

- Early Intervention
- Mediation
- Anti-Social Behaviour Contracts
- Youth Diversion Events i.e. Litter Picks.

More formal enforcement action included:-

- Community Protection Notices
- Injunctions
- Public Space Protection Orders (PSPO's)
- Closure Orders
- Possessions.

Having recently carried out a Case Audit, data had revealed that 16% of cases were resolved via enforcement action but 84% had been successfully remedied through the use of early intervention methods.

The Community Protection Manager continued by detailing a particular case study from Sutton Town Centre. Problems associated with substance misuse (Mamba) had been increasing and a rise in homelessness was intrinsically linked. Many people were beginning to feeling unsafe within the town centre and incidences had been reported that vulnerable people were also becoming victims of attacks.

To endeavour to address the situation, the Police and Community Protection Team worked tirelessly with the outreach workers from Change, Grow, Live who were invaluable in supporting the needs of the individuals struggling with substance abuse and homelessness. The problem was compounded by an individual who was offering free food on a daily basis which, over time, caused the town centre to become a gathering place for many people in need.

Following an increase in patrols, support worker intervention and the use of targeted enforcement action the situation was resolved by all partners working together to address multiple issues as required.

Nottinghamshire Police Presentation

To follow, the Committee were addressed by Inspector Craig Hall from Nottinghamshire Police who wished to take the opportunity to give a perspective on the most recent crime and anti-social behaviour figures.

To clarify the meaning of ASB from a policing perspective, ASB covered a wide range of unacceptable activity that could cause harm to individuals, the community or the environment with examples as follows:-

- nuisance, rowdy or inconsiderate neighbours
- vandalism, graffiti and fly-posting
- street drinking
- environmental damage including littering, dumping of rubbish and abandonment of cars
- prostitution related activity
- begging and vagrancy
- fireworks misuse
- inconsiderate or inappropriate use of vehicles.

The latest crime figures in Ashfield were slightly below average compared against a similar demographic area but in relation to Nottinghamshire figures, Ashfield was showing at slightly above average. Committee acknowledged

that a rise in crime figures was not always a negative and on many occasions it was only due to an increase in crime reporting which could be viewed as a positive step being taken by the public.

ASB crime figures across Ashfield were currently the fourth highest in Nottinghamshire with the noticeable increase coming from Kirkby. Coxmoor Estate was a current priority for the Police where ASB continued to be an escalating problem. The summer months always brought about a rise in ASB and this inevitable increase due to the warmer weather and lighter nights was already being planned for in relation to officer working patterns and patrols etc.

Questioner:	Question:	Response (and Responder):
Councillor Mike Smith	Do Houses in Multiple Occupation (HMO's) contribute to ASB?	Too wide a question; many factors contribute to ASB although acknowledgement that HMO's can be difficult to monitor at times (Police)
Facebook Viewer	Police are dealing with moped nuisance at Coxmoor, when will they deal with the issues at Huthwaite and Brierley?	Bike nuisance is rife in most areas. Sutton is the biggest area and Police have to prioritise issues accordingly. Try and balance assistance but currently dealing with an increase in child exploitation (Police)
Councillor Matthew Relf	Applauded preventative work and referred to the Community Protection Manager's speech about Complex Case Team work and how £1 spent unlocks £12 more.	Cost benefit analysis undertaken by Nottingham Trent University revealed that prevention and early intervention reduced individuals needs in the longer term. Council had 1700 new cases to manage with 9 officers in 2018/19. Continually try to do more (Community Protection Manager)

Brookhill Court, Sutton in Ashfield - Incidences of ASB

The Chairman introduced a Care Worker to the Committee and advised that she was in attendance at the meeting to speak about the difficulties being experienced by Care Workers visiting patients at Brookhill Court, Sutton in Ashfield.

Having visited an elderly patient at Brookhill Court for some time, she was experiencing real problems accessing homes due to people using drugs and causing nuisance at the entrance to the Court and on the stairwells leading to flats. She felt unsafe and had heard many anecdotes of Court residents having to be escorted to and from their homes due to the worry of being confronted by people causing trouble and displaying the effects of substance

misuse. She had contacted the Council many times to report the issues but had felt that no real action had been taken for over six months.

The Council's Tenancy Manager, Nicky Moss, responded and explained that many of the tenant age designations for the Courts had been in place since the 1970's. The Council were trying to resolve the issues being experienced at Brookhill Court but reiterated the fact that anti-social and nuisance behaviour was not exclusively the remit of younger people; the Council had dealt with these issues from tenants of all ages.

The Council was required to abide by strict guidance in relation to offering tenancies and were unable, at this point in time, to actively vet any potential tenants. However, they carried out all the appropriate checks available to them and their Tenancy Sustainment Service assisted new tenants through their introductory tenancies and advised tenants on expected standards of behaviour within Council owned properties.

Once tenants had taken possession of their properties, the Council carried out regular tenancy checks and were committed to applying various preventative measure to ensure tenants had the opportunity to put things right prior to any enforcement action being taken to evict them if ultimately required. The Council currently had over 7,000 owned-properties to manage and this was an ongoing challenge in itself.

Members debated the concerns regarding ASB offenders being stereotyped as youngsters. Many different people of all ages committed incidences of ASB and presented with a range of issues, sometimes extremely complex. The Police usually dealt with them in the first instance from a crime perspective with the Council taking over to support them with their ongoing needs as required in the longer term

It was mooted that the Council's processes for designating its courts and sheltered accommodation schemes (based on age range) was perhaps out of date but the Council faced ongoing pressures to house people without having any real powers to vet them prior to any allocation of accommodation.

The Portfolio Holder for Community Safety, Councillor Christian Chapman was of the opinion that data sharing between partner organisations was key and he remained committed to pushing for better sharing opportunities between partner organisations as required.

Members discussed the Council's investment in their Community Protection Officers and whilst laudable, it was questioned as to whether they were undertaking the work of the Police that Ashfield residents continually paid a hefty precept for. The Police were obviously prioritising the high level crime within the area but this was sometimes at the expense of residents who were experiencing ongoing problems with incidences of low level crime and ASB that never seemed to be resolved.

Inspector Craig Hall accepted that ASB incidences were at a fairly high level in the District but reiterated that the Police continued to worked closely with the CPO's and other partner organisations to share information and co-ordinate a targeted approach to addressing the issues as they arose.

Questioner:	Question:	Response (and Responder):
Nottinghamshire County Council Youth Forum	What has been implemented to tackle drugs and alcohol related crimes in Ashfield?	Partnership working is effective at tackling drug and alcohol related crime. A recent check proved shops are vigilant in refusing to sell alcohol to underage customers. Patrols are increased for the night-time economy and street pastors do an invaluable job of assisting inebriated individuals in getting home safely and without incident. The Licensing Team support alcohol use with robust and effective licensing conditions and patrols are carried out in hotspot areas by both the Police and CPO's (Police)
Nottinghamshire County Council Youth Forum	What has been implemented to tackle knife crime in Ashfield?	Ashfield doesn't tend to have a gang culture so knife crime is more related to isolated incidents and domestic violence. Domestic Violence Co-ordinators assist with safeguarding issues for victims and Nottinghamshire Police have their own dedicated unit to deal with knife crime. A knife amnesty is ongoing at present which had had a positive response thus far (Police)
Facebook Viewer	What are the Police doing to tackle street robbery on the Leamington Estate?	Leamington Estate currently has two Police Community Support Officers (PCSO's) allocated to the area that undertaken patrols on a regular basis. It is not designated as a hotspot at present (Police)
Councillor Amanda Brown	Concerns that the previous New Cross Team and Broomhill Team are being spread District-wide as the newly fashioned Complex Case Team. Have any additional staff been recruited?	The service was mainstreamed in April 2018 as a District-wide Complex Case Team. A Domestic Abuse Caseworker and Substance Misuse Worker (externally funded) have been added to the team of 4 Complex Case Workers. All the links established through the

		work of the previous teams are still there and expertise has increased (Complex Case Team Leader)
Councillor Amanda Brown	Can reassurances be given that mysogny (hate crimes against women) will be taken seriously in Ashfield?	Nottinghamshire Police were the first force to introduce misogyny as a hate crime and are committed to tackling the issue. Ashfield does experience incidences of misogyny (Police)
Facebook Viewer	How can residents set up a Neighbourhood Watch Scheme?	Unfortunately, Neighbourhood Watch Schemes are on the decline. They rely on external funding that is hard to raise and developments in communication methods (i.e. social media) have established different, more effective ways of gathering and reporting evidence (Police)
Councillor Lachlan Morrison	Do you agree that mental health problems are often the root cause of and contribute towards anti-social behaviour in offenders?	Anti-social behaviour happens for many reasons, often complex, and yes, the Police do see many offenders suffering from complex mental health problems. This is where partnership working is invaluable to ensure that support is available to individuals as required. Custody suites are now equipped to deal with and support offenders with mental health needs (Police)
Facebook Viewer	What are the Police doing to tackle muggings by gangs of kids on mopeds?	Mugging is classed as robbery. The Police off road motorcycle team (shared with Mansfield Police) will tackle offenders but do not undertake any chases as they are deemed as too dangerous. Dangerous riding on estates is a real problem and Police rely on evidence from the public who can give evidence as witnesses (Police)

Nottinghamshire County Council Youth Forum	Do the Police believe that ASB offenders are usually from a certain age group and do they carry out any preventative work in schools?	ASB can be carried out by offenders of all ages but the Police do make educational visits to schools and have a designated School Intervention Officer. Visits include discussions around being safe from exploitation and knife crime awareness (Police)
Facebook User	Do you think the Nottinghamshire Police Force is better with the appointment of the Police and Crime Commissioner?	On the whole the appointment of the Police and Crime Commissioner has had a positive effect on the Nottinghamshire Police Force. Cannot comment from a political perspective (Police) Concerns that the Police and Crime Commissioners Office has no tangible checks in place regarding contribution or value for money. No mechanisms seem to be available for performance challenge or accountability (Leader of the Council)
Nottinghamshire County Council Youth Forum	How are community concerns regarding anti-social behaviour expressed? Are these communication channels effective and two way?	The Integrated Hub works very hard to share information received from the public (received from varying sources) between its partners including the Police and Council's Community Protection Team. However, more can always be done to improve effective communications between teams and the Council is always looking to improve its services wherever possible.

On conclusion of the meeting, the Chairman thanked Inspector Craig Hall Minesh Patel, Rebecca Whitehead, Antonio Taylor and Nicky Moss for attending the meeting and contributing to the debate. He also thanked Nottinghamshire County Council Youth Forum for their excellent questions and those submitted by members of the public through its Facebook Live and Twitter pages.

It had been recognised that the collaborative work being undertaken by the Police and the Council's Community Protection Team (and contributing partners) continued to tackle problems associated with anti-social behaviour

through a variety of initiatives, integrated support and working practices. The comments made and responses given during the meeting had been gratefully received and would assist with any potential solutions for improving the service going forward.

RESOLVED that

- a) the Community Protection Manager be requested to consider the possibility of engaging a dedicated Mental Health Worker within the Complex Case Team should any additional funding become available;
- b) having acknowledged the benefits of restorative justice, the Council to consider its application on a wider basis and to focus on the rehabilitation of ASB offenders through reconciliation with victims and local communities via positive impact events i.e. litter picks and environmental improvement days;
- c) as a result of the statement given by the Care Worker regarding difficulties in accessing patient's homes (within Council-owned sheltered courts) due to drug use and ASB within the communal areas, the Community Protection Team be requested to endeavour to capture additional anecdotal evidence from Care Workers, staff and regular visitors to the courts to enable any ASB issues to be addressed more efficiently via a targeted multi-partnership approach.

The meeting closed at 8.57 pm

Chairman.



Agenda Item 4



Report To:	OVERVIEW AND SCRUTINY COMMITTEE	Date:	6 JUNE 2019
Heading:	SCRUTINY WORKPLAN ANNUAL REFRESH 2019/20		FRESH 2019/20
Portfolio Holder:			
Ward/s:	ALL		
Key Decision:	NO		
Subject to Call-In:	NO		

Purpose of Report

The Scrutiny Workplan is a standing item on the Overview and Scrutiny Agenda. Each year, the Workplan is reviewed and refreshed with new topics for review. This report aims to focus Members on reviewing topic suggestions that have been received following consultation with Members and Council Officers.

Members are requested to discuss topic suggestions received so far, detailed in the report, with the aim of approving those that the Committee perceive can be positively influenced through Scrutiny involvement. Committee Members are also asked to consider any additional topics not listed in this report that may benefit from a Scrutiny review.

The Scrutiny Workplan is a live document and consultation on potential topics will be continued throughout the year with Service Directors, Third Tier Officers, and Members. Community engagement will also form part of the ongoing consultation process. All suggestions received will be discussed by the Overview and Scrutiny Committee with the Scrutiny Workplan as a standing item.

When approving topics for the Scrutiny Workplan, Committee Members are asked to consider the criteria within the scrutiny review terms of reference. To give Committee Members an idea of what to consider when approving topics, a blank terms of reference form has been attached to this report as Appendix A. The Scrutiny Workplan needs to be sound, informed, and flexible with topics that will add value to community wellbeing and the work carried out by the Council and its partners.

Recommendation(s)

Overview and Scrutiny Committee Members are recommended to:

- Discuss the topic suggestions included in this report
- Consider any additional topics that may benefit from Scrutiny involvement
- Approve the 2019/20 Scrutiny Workplan and terms of reference for each approved item
- Delegate approved topics to each Scrutiny Panel for subsequent review

Reasons for Recommendation(s)

Consulting, reviewing, and approving the Scrutiny Workplan 2019/20 provides guidance and direction for the work undertaken by the Council's Scrutiny Function in the coming year.

Alternative Options Considered

No alternative options have been considered. Agreeing the Scrutiny Workplan is part of the Overview and Scrutiny Rules of Procedure outlined within Ashfield District Council's Constitution.

Detailed Information

What is the Scrutiny Workplan?

Scrutiny in Ashfield follows a work programme approved annually by the Overview and Scrutiny Committee. The work programme is a rolling plan of in-depth reviews, undertaken by Scrutiny Panel A and Scrutiny Panel B. Alongside topic reviews, standing items are considered by the Overview and Scrutiny Committee.

These standing items are:

- Crime and Disorder
- Performance
- Budget
- Scrutiny Workplan

The Scrutiny Workplan outlines areas of work to be scrutinised over the next year by the Overview and Scrutiny Committee and the Scrutiny Panels. Any topics added to the Scrutiny Workplan should have anticipated outcomes that will add value to services delivered by the Council and its partners, and improve quality of life in Ashfield.

In recognising that there is a need for flexibility within the Scrutiny Workplan, it is suggested that the number of items initially placed on the Workplan should be limited to no more than 8 topics.

Sources of Workplan Topics

There are many sources where topics for scrutiny review can be identified, including:

- Issues of community concern
- Service delivery concerns
- · Review, audit, and inspection outcomes
- Issues relating to Council outcomes, objectives, and priorities
- Partnership objectives
- The Forward Plan
- Performance
- Budget
- Improvement plans

Selecting Workplan Topics

Scrutiny Workplan topic selection should be stringent, and Committee Members should use effective processes to select topics that will contribute towards the best and most effective Workplan. This means having clear terms of reference in mind and considering many different sources of information to help inform the Workplan.

This involves approving topics:

- Of community concern
- That contribute to the Council's Corporate Priorities
- · With defined objectives and clear outcomes
- That add value to the Council's overall performance
- That has potential impact for more than one section of the District's population
- That adequate resources are available to carry out a review
- That has not been reviewed recently

A common pitfall for Overview and Scrutiny can be the inclusion of topics on the Workplan that are unsuitable for review due to different factors.

It is advised that Overview and Scrutiny Members avoid topics that are:

- Unmanageable
- Purely for informational purposes
- Have limited anticipated outcomes
- Fail to add value to service delivery
- Fail to improve community wellbeing and quality of life

Scrutiny has limited time and resources meaning the Workplan has to be manageable. It is impossible to include every topic suggested throughout Workplan consultation. Effective and successful scrutiny is about reviewing a beneficial topic in the

The selection and prioritisation of topics is critical to the effectiveness of the Council's scrutiny function. A clear topic selection process ensures in-depth and effective reviews, resulting in impactful recommendations and improvements.

Topics for Consideration

Topics Suggested	Status
Heritage and Conservation War Memorial preservation Protection of local heritage	For consideration by the Overview and Scrutiny Committee.
Wildlife Protection Consideration of partnership working and support	For consideration by the Overview and Scrutiny Committee.

Climate Emergency To consider National climate concerns and the implications for Ashfield	For consideration by the Overview and Scrutiny Committee.
Car Parking Facilities for Residents in Ashfield • Space sizes, disabled and family provision • Appropriateness of locations	For consideration by the Overview and Scrutiny Committee.
Roadside Memorials Protocol	For consideration by the Overview and Scrutiny Committee.
Commercialisation and Income Generation • Exploring new methods to generate income	For consideration by the Overview and Scrutiny Committee.
Attendance Management Consideration of methods used to improve attendance management	For consideration by the Overview and Scrutiny Committee.
Impact of Waste Facilities in Ashfield Reviewing the impact on communities of waste facilities, including mitigation of disruptive factors	For consideration by the Overview and Scrutiny Committee.
Community Safety Partnership Priorities • To consider the outcomes of public consultation and influence Community Safety Partnership priorities	For consideration by the Overview and Scrutiny Committee.
Modernising Access to Information and Participation Improving communication and openness between Council and Ashfield residents	For consideration by the Overview and Scrutiny Committee.
Homelessness in Ashfield Consideration of wider implications of homeless in Ashfield	For consideration by the Overview and Scrutiny Committee.
Fly Tipping Consideration of actions to reduce and deter fly tipping in Ashfield through reviewing trends, initiatives and enforcement action	For consideration by the Overview and Scrutiny Committee.

Affordable Homes in New Housing Developments • Consider and review current levels of affordable housing in housing developments	For consideration by the Overview and Scrutiny Committee.
Impact of Universal Credit Review the impact of Universal Credit on residents and the Council, including forward planning, assistance, and mitigation	For consideration by the Overview and Scrutiny Committee.
Impact of Nursery Closures on Employment and Young People • Review wider impact and reasons for nursery closures in the District, and whether ADC can influence any stability in this sector	For consideration by the Overview and Scrutiny Committee.

Implications

Corporate Plan:

The Scrutiny Workplan should include issues based on performance, priority objectives, and community concerns - many of which contribute to the Council's corporate priorities, vision, and outcomes contained within the Corporate Plan, such as:

- Health and wellbeing
- Economic regeneration
- Place and communities
- Organisational improvements
- Housing

Legal:

Consultation with Members on items for the Scrutiny Workplan is in accordance procedure rules set out within the Council's Constitution.

Finance:

Budget Area	Implication
General Fund – Revenue Budget	None.
General Fund – Capital Programme	None.
Housing Revenue Account – Revenue Budget	None.
Housing Revenue Account – Capital Programme	None.

Risk:

Risk	Mitigation
Without monitoring the Scrutiny Workplan, there is a risk that items added may not be beneficial, and can fall outside of Scrutiny's remit and become unmanageable.	The Scrutiny Workplan is a standing item on the Overview and Scrutiny Committee Agenda, ensuring Members have the opportunity to monitor the Workplan and any reviews carried out as a result of being approved for the Workplan.

Human Resources:

There are no immediate HR implications arising from this report. Any HR implications identified through items approved for the Scrutiny Workplan will be consulted upon and considered as part of the scrutiny review process.

Equalities:

There are no immediate equalities implications arising from this report. Any equality implications arising during a topic review will be consulted upon and addressed as part of the scrutiny review process.

Other Implications:

None.

Reason(s) for Urgency

None.

Reason(s) for Exemption

None.

Background Papers

Scrutiny Workplan 2018/19

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SCRUTINY REVIEW TOPIC TERMS OF REFERENCE

REVIEW TOPIC	
RATIONALE FOR REVIEW	
PURPOSE OF REVIEW/OBJECTIVES	
INDICATORS OF SUCCESS	

REVIEW METHODOLOGY		
KEY WITNESSES		
SPECIFIC EVIDENCE AND INFORMATION REQUIRED		

Agenda Item 5



Report To:	OVERVIEW AND SCRUTINY COMMITTEE	Date:	6 JUNE 2019
Heading:	NATIONAL STATUTORY SCRUTINY GUIDANCE		
Portfolio Holder:			
Ward/s:	ALL		
Key Decision:	NO		
Subject to Call-In:	NO		

Purpose of Report

The purpose of this report is to introduce and summarise the recently published National Statutory Scrutiny Guidance.

The guidance can be viewed through the following link: https://www.gov.uk/government/news/embrace-the-benefits-of-public-scrutiny-councils-told.

Recommendation(s)

Overview and Scrutiny Committee Members are recommended to:

- Note the information contained in this report
- Consider the potential implications of the National Statutory Scrutiny Guidance

Reasons for Recommendation(s)

Overview and Scrutiny for local councils was introduced as part of the modernisation of local government in Section 21 of the Local Government Act 2000. It required every local authority to have an Overview and Scrutiny function to: hold the Executive to account; undertake policy development and review; monitor and improve performance; investigate issues of public concern; and carry out external scrutiny.

The statutory guidance has been developed by the Ministry of Housing, Communities and Local Government. Local authorities and combined authorities must have regard to it when exercising their functions.

Alternative Options Considered

No alternative options have been considered at this stage.

Detailed Information

New Statutory Scrutiny Guidance was published on 7 May by the Ministry of Housing, Communities and Local Government. The Guidance has been produced following a 2018 inquiry by the Local Government Select Committee into Overview and Scrutiny in local authorities. The Guidance has bene produced with the ultimate goal of stressing the importance the role of scrutiny plays in holding Local Authority Executives to account over decision-making.

Developed in consultation with the public sector and the Centre for Public Scrutiny, the Guidance outlines what effective scrutiny looks like and the positives it can bring to local authorities.

The Guidance is aimed at local authorities in England to help them carry out their Overview and Scrutiny functions effectively. It aims to ensure all involved with scrutiny are aware of the purpose of Overview and Scrutiny, what effective scrutiny looks like, how to conduct it effectively, and the benefits it can bring to local authorities.

Local authorities must have regard to the Guidance when exercising their scrutiny functions. This means the content within the Guidance should be followed unless there is a good reason not to.

Culture

This section sets out the importance of a positive scrutiny culture in local authorities.

- Attitudes, behaviours, and organisational culture play a pivotal role in determining the success of failure of scrutiny
- Scrutiny members have a focal role in creating an environment conductive to effective scrutiny
- Strong organisational culture supports effective scrutiny work
- Low levels of support for scrutiny leads to poor quality and ill-focussed work
- Effective scrutiny can help to create a positive public image of the work an authority carries out

The section continues to outline the steps needed to establish a strong organisational culture.

- Recognising scrutiny's legal and democratic legitimacy
- Identifying a clear role and focus
- Ensuring early and regular engagement between the Executive and scrutiny
- Managing disagreement
- Providing the necessary support
- Ensuring impartial advice from officers
- Communicating scrutiny's role and purpose to the wider authority
- Maintaining the interest of Council in the work of scrutiny
- Communicating scrutiny's role to the public
- Ensuring scrutiny members are supported in having an independent mindset

Resourcing

Effective resourcing is an important aspect of scrutiny within a local authority.

- The resources an authority allocates to scrutiny plays a pivotal role in the effectiveness of the function
- Each authority must decide on the resource it provides, however, every authority should recognise that sustaining an effectiveness scrutiny function requires them to allocate sufficient resources
- Effective resourcing support requires the wider authority to engage with those who directly carry out the scrutiny function (Scrutiny Members and Officers)

When deciding on the level of resource to allocate to the scrutiny function, the following factors should be considered:

- Scrutiny's legal powers and responsibilities
- The role and remit scrutiny will play in the authority
- Any training requirements

Ultimately, this section summarises that effective resourcing of scrutiny has been proven to add value to the work of local authorities, improving ability to meet the needs of local people and helping policy formulation.

Power to Access Information

Access to information is vital for a scrutiny function to carry out its role and work effectively.

- The need for scrutiny to access information is recognised in law
- Regulations give increased powers to a scrutiny member to access all exempt or confidential information when carrying out scrutiny work
- Scrutiny members should consider scrutiny's role and the legal rights that committees have when considering what information is needed to carry out scrutiny work
- Scrutiny members should have access to a regularly available source of key information, particularly on performance management, risk, and budget

When requesting information from external organisations, scrutiny is advised to supplement any requests by providing helpful information to help the organisation respond appropriately, such as:

- Explaining the purpose of scrutiny
- Adopting an informal approach
- Encouraging compliance with the information request
- · Approaching the appropriate organisations/officers

Planning Work

Effective scrutiny should have a defined and tangible impact that make a difference to the work of the authority. To achieve this, scrutiny committees must ensure adequate planning is undertaken through a work programme.

This section focuses on the importance of clarity on scrutiny's role. Scrutiny can be most effective when it has a clear role and function. Authorities can find it difficult to support a scrutiny function that has a generalised oversight across a broad range of issues.

Evidence Sessions

The final section of the Guidance expands on how evidence sessions are a key component and method for scrutiny committees to inform their work. Good preparation is a vital part of conducting effective scrutiny work.

- Setting overall objectives at an early stage can best elicit the information the committee is seeking
- Chairs play a vital role in leading discussions on objective-setting
- Consensus is preferred among scrutiny members and the Chair of a committee will need to be aware of any divergence of views
- Meetings in between formal scrutiny meetings can be beneficial to progress a review and maintain momentum

Developing recommendations is an integral part of scrutiny work and reflect the work of an entire review. The Guidance sets out effective ways to develop recommendations.

- When deciding on recommendations, members should have due regard to advice received from officers
- Recommendations should always be evidence based and be specific, measurable, achievable, relevant, and timed
- Often six to eight recommendations are sufficient to enable the authority to focus its response, although certain circumstances may lead to more or less recommendations where appropriate

Implications

Corporate Plan:

Topics considered by Scrutiny include issues based on performance, priority objectives and community concerns, many of which contribute to the Councils priorities, vision and outcomes contained in the Corporate Plan 2016 – 2019;

Legal:

The statutory guidance has been developed by the Ministry of Housing, Communities and Local Government. Local authorities and combined authorities must have regard to it when exercising their functions.

Finance:

There are no financial implications arising from the recommendations in this report.

Budget Area	Implication
General Fund – Revenue Budget	N/A
General Fund – Capital Programme	N/A

Housing Revenue Account – Revenue Budget	N/A
Housing Revenue Account – Capital Programme	N/A

Risk:

Risk	Mitigation
Lack of consideration of this document could result in the Authority not meeting the core requirements and expectations of an effective Scrutiny function.	This guidance, issued under section 9Q of the Local Government Act 2000 and under paragraph 2(9) of Schedule 5A to the Local Democracy, Economic Development and Construction Act 2009, will be considered by Corporate Leadership Team and Overview and Scrutiny, ensuring due consideration is given to expectations both nationally and locally for the Scrutiny Function.

Human Resources:

No HR implications have been identified at this stage.

Equalities:

There are no immediate equalities implications arising from this report.

Other Implications:

None

Reason(s) for Urgency

None

Reason(s) for Exemption

None

Background Papers

Statutory Guidance on Overview and Scrutiny in Local and Combined Authorities

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